



## **Standard Policies for Cancellations and Refunds**

### **THE BOAT**

#### **DEPOSITS:**

Once dates are reserved with Majestic Marlin Brasil, you will have 2 weeks to send 50% of the total amount due.

Majestic marlin Brasil must take you off the calendar without receipt of this deposit.

#### **BALANCES:**

The remaining 50% balance is required 2 weeks before your reserved fishing dates. Cash payments will be received on arrival. If paying in foreign currency it will be exchanged at the local (Ilheus) rate.

#### **REFUNDS:**

If you must cancel your trip for any reason, we will immediately seek to resell those dates. If we are able to resell the dates, you will receive a full refund, less a 100 real per person cancellation fee. If we are not able to resell the dates, you will lose your 50% deposit. If you have already paid in full, 50% will be refunded.

#### **CANCELLATIONS DUE TO WEATHER CONDITIONS:**

There is always the chance that inclement weather will affect your trip. While weather is rarely a cause for cancellation, if I as your captain determine that for safety sake, the trip should not be taken, you will receive a full refund for that day's fishing. If, however, you choose not to go out for your own comfort considerations, there will be no refund.

Short of the presence or immediate threat of a Cyclone, there always exists the assumption that the next day will be fishable. If you decide to leave early, there will be no refund on the remaining fishing days of your trip.

#### **CANCELLATIONS DUE TO MECHANICAL BREAKDOWNS:**

Boats and their engines, being mechanical in nature, their performance cannot be always guaranteed. I sincerely believe that we take the highest possible level of care in their maintenance. However, should the boat be unable to go, we will do our best to arrange for alternatives acceptable to you. If these are not acceptable, you will receive a full refund for the boat. If your trip is imminent and there is the chance that the boat will not be ready by your arrival, we will keep you advised of the boat's status and alternatives.



## **CASA LA MA**

### **REFUNDS:**

Any cancellations made within 48 hours for pre-paid reservations will be non-refundable.

Any cancellations for pre-paid reservations with more than 48-hour advance notice will be 100% refundable if the rooms can be re-booked and 50% refundable if the rooms cannot be re-booked.

*(Majestic Marlin Brasil reserves the right to change its policies without written notice.)*